

E-Mail to Campus on Go-Live Date July 1, 2004

Subject: Message from Nathan Hatch and John Affleck-Graves
To: ND-EMPLOYEES@LISTSERV.ND.EDU

Today we reach a major milestone as a campus community. We are “live” and conducting the University’s business using systems developed and upgraded through the Renovare project:

- the new Finance System;
- buyND; and
- the new Development System.

Months ago, we set out on a mission...to improve how we serve our University community:

- improve access to data for students, faculty, and staff,
- streamline and automate the University's business processes,
- replace existing administrative systems, and
- increase integration between systems.

Now, on July 1, 2004, we are significantly closer to achieving this mission. Many of you enabled us to achieve this position by making significant efforts directly associated with the Renovare project. Whether you are members of the project teams, the central offices, or the campus units, we greatly appreciate your efforts.

Members of our own Notre Dame community gave much thought and analysis to the design and development of these systems. Now, as we take our first steps as a campus in implementing these new and integrated systems, there are some things we want to keep in mind.

- We are, and continue to be, on a natural learning curve. Initially, the system and/or processes may be unfamiliar. Over time we will gain the necessary experience and confidence.
- We can help ourselves by:
 - Attending training to prepare ourselves;
 - Supporting each other;
 - Being flexible and resourceful in our responses to change, and
 - Providing timely feedback of our experiences and results.
- We began by converting major business systems. Now, we want to focus on identifying and implementing improvements to our business practices and processes.
- We want to be patient with ourselves and others as we learn together and work through the inevitable issues that accompany such change.

We have dedicated critical resources to this important mission. The staffs in the central offices and on the Renovare project teams are available to help us continue this transition. Please visit the Renovare website at <http://renovare.nd.edu> for contact information and other support-related items.

Thank you for partnering with us during this exciting, yet challenging time.

Yours in Notre Dame,

Nathan Hatch
Provost

John Affleck-Graves
Executive Vice President