

## Performance Recognition Award Announcements for 1999

As the Libraries grow increasingly dependent on teams, it grows increasingly harder to single out individuals for recognition. The first award, however, goes to an individual who excelled on four critical teams: the E-reserve Team, the Engineering Document Retrieval Team, the Arts & Letters Document Delivery Team, and the Circulation Pit and Training Team. He is respected throughout the Libraries for his ability to understand hardware and software and to communicate technology-related problems, needs, and solutions.

Working with the Circulation Pit, he has had a major impact on the greatly improved second version of the ALEPH circulation application. For his many committee contributions and for his leadership within the Engineering Library, we honor **Aaron Bales**.

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Probably everyone in this room can tell some story about how technology has affected their work this year. This individual quickly mastered the new ALEPH technology and led a small group in examining a crucial area of functionality. She led this group in formulating new procedures and independently revised these procedures for the new version of ALEPH. She provided proper training for staff from Hesburgh Library and the branches and regularly distributed training updates and trouble-shooting advise.

Praised as being a tremendous asset in clarifying the relationship of ALEPH acquisitions and bindery functionality, **Lisa Steinbarger** well deserves recognition.

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This individual is described by the nominator as a rather quiet person who never draws attention to himself. He regularly, however, graces the Libraries with his talents and hard work. This year this mild mannered guy performed superhuman public feats as he juggled an array of personalities and egos as he and the Screen Design Committee mastered the most important public aspect of ALEPH—its Web face.

Working with a talented committee, he helped create clear, intuitive ALEPH screens. His writings to LIBMigr8 in response to queries and complaints have been masterpieces of diplomacy. He has transformed irate faculty detractors into system supporters through his careful correspondence, intelligent answers, and visible responsiveness. We honor **Doug Archer** today, for a year of patient listening and outstanding leadership.

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This person did not develop any ALEPH application. She lived with one. Day by day, she dealt with ALEPH's least glamorous side—serials! She responded to a tough situation in a model manner. She mastered the new technology, accommodated its first-year quirks without complaining, managed a never-ending workload, and volunteered to help wherever help was needed.

Using every resource at her command, she handled all "claimable" claims and assisted with all aspects of serials check-in. All receiving locations know her well for her reliability, perseverance, and good nature. We are delighted to honor **Bobbie Lou Philotoff**.

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This individual has been at the Libraries for ten years. This year, he is nominated by staff from another department, indeed from another division. The nominators praise his ability to solve problems, to get the job done, and to display a sense of humor when under stress. Dealing with the most crucial system in the library, he is praised for having dealt with "everything that came up." And the nomination shows that a lot came up.

He set up purchase orders and claims, managed the end-of the-year roll-over, and assured that financial information associated with encumbrances and expenditures was correctly transmitted through ALEPH to the IFAS interface.

For smoothing the transition of the acquisitions system to ALEPH, we honor **Phil Andrzejewski**.

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A problem solver and skilled trainer, this individual has been praised for having the patience of a saint, an encyclopedic knowledge of her field, a kind and cheerful character, and a commitment to excellence. A terrific teacher, she has a gift for explaining technical problems in an easy and understandable manner. Described as an "enabler", she gives staff the tools and encouragement to master new technology. Her classes on macro-express created time savings for staff throughout the Libraries.

For solving problems as small as a mis-feeding printer and as grand as a lost holdings display, the Libraries honor – **Clara Enriquez**.

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This individual has worked in the Libraries in a variety of positions -- student assistant, branch specialist, and in both public and technical service departments in the Hesburgh Library. To every position, he has brought boundless enthusiasm, humility, and professional commitment. This year, he has taken on the task of searching two large collections -- selecting and importing records from OCLC. He devised the methodology for approaching this task and worked with student workers to provide access to the important resources of Chinese history, science, philosophy, and literature.

Today we end this award's celebration by honoring a library legend -- **Wenqing Liang**.