

Performance Recognition Award Announcements for 2001

Library jobs just aren't what they used to be. Many of our position descriptions require talents and skills scarcely heard of five years ago. The position description for our first award winner includes requirements such as, “:must have significant knowledge of CGI, NISO, SQL, NT, and TCP/IP” and “must be able to design, implement, and manage authorization and access control for the ILS.”. Luckily for us, this individual has demonstrated these talents and more. Indeed this year, he was praised for doing what others thought was quite impossible.

Working out of sight, supported by minuscule documentation, and armed primarily with intelligence and unyielding determination, this employee prepared the loader program for 14.2 and created a 14.2 mask for our the public work stations. This mask allowed the library to minimize the visibility of the transition from 12.2 to 14.2 to the users, thus allowing the Library to choose the optimal time for the transition .

Today we honor the man behind the mask—Tom Hanstra.

The next honoree has been described as “one of those hidden people who add a great deal to the department that they work in.” (As I look around the room, I can see many who meet this description).

This particularly individual has worked for the Library for more than ten years. She has been praised for her quiet dedication, hard work, and friendly manner. This year, she tackled a major assignment that required both brains and brawn— the move of Special Collection's fragile materials to the second floor and to NITA. **Today we honor a staff member: who directed an ever-changing crew of students and staff, who isn't afraid to get her hands dirty, and who even reportedly swallowed some dust in her unflagging service to library – Marilyn Beirwagen**

This honoree is not a quiet, back room sort. Indeed, this individual is committed to raising the Library's visibility. During her short time here, she has initiated a number of print and web based communication channels to heighten student and faculty awareness of library services and collections.

Her budget requests are among the library's most unusual. Last year, she asked for funds for pizza parties, magnets, candy, balloons, mini foot balls, and wireless computers. She will sell the library to any audience—alumnae, Advisory Council members, new faculty, formal and informal student groups. Her favorite target is the freshmen class. She has worked tirelessly to make our first year instruction session a hands-on and course-pertinent experience.

No faculty member, student, or staff person can talk 5 minutes with this librarian without realizing that she is on a mission. **This award recognizes a person committed to helping others recognize the library's resources—our Coordinator of Instructional Services –Joni Kanzler.**

This individual has a special combination of talents . This includes the ability to empathize with people in a soothing and helpful manner, to spin tales of gripping suspense, to find meeting minutes and reports from ages past, and to juggle more tasks than a person could fit on the 109,375 linear feet of shelving that will one day fill the lower level of Hesburgh Library.

A service-oriented individual, this person is well known by both patrons and staff for lending a sympathetic ear and for tracking down intricate reference facts. New employees know this person as a warm community welcome guide. Her friends know her as a fun-loving and adventurous traveler.

This year, she is being honored for finding 75 new work spaces for use, for listening to individual needs, and for soothing movers and movees during the season of relocation. **This afternoon we honor the magician of moving – Marsha Stevenson**

A modern professional, this honoree was nominated for individual work and for contributions as part of a much admired group. A person who combines outstanding technical skills with sterling customer service, this individual was praised as ‘a person who manages to be available to assist others when they need it, making sure that others feel that she would love nothing more than to personally help them.

She strives to get things done, not by finding shortcuts, but rather by providing in-depth solutions. This year, she has worked on four major projects – thus helping nearly every person in the library. She was extremely instrumental in setting up the library’s first wireless classroom, in managing all of the networking changes needed for renovation, in making the decision to add HDD Sheriff to library pcs, and in orchestrating the move to NT@ND2.

Whether, she is working alone or as part of a team, she is an invaluable member of the Library – Sandy Stellema.

This individual received more nominations than any candidate in our records. One nominator expressed her amazement that the Library found and hired this gem. Other nominators offered equally enthusiastic praise. This person was described as someone who:

is always there with a joke, a smile, or just the right comment to make the day brighter

goes above and beyond the call of duty

displays the energy and leadership necessary to get the job done

seems to have time for every thing and everybody

has been a huge asset to the Library as well as a calming force

and who is ultimately “a perfect example of the type of employee for which this award was invented”.

Who could not recognize this remarkable nominee—Ross Ferguson?

Group Awards

It is hard to hide the identity of this Team. This Summer it spent endless hours on a complex and critical project that involved every one in the Library. They interviewed 218 staff members creating and testing new profiles for each of us. They also inventoried and tagged over 1300 pieces of computer equipment. Between June 15th and July 31st, they converted 250 workstations NT@ND2.

Their well-organized plan, solid training and testing, and personalized attention enabled the Library to smoothly pass to the new software before the OIT discontinued premium applications. . **We all saw the individual who helped us move to NT@ND2, but today we thank and honor the entire NT@ND2 Roll Out Team**

Andy Boze	Sandi Collins	Clara Enriquez
Beata Frelas	Scott Gaglio	Diane Kennedy
Bill Sill	Sandy Stellema	David Williams

This Group composes one small Department. This Department is well known for providing excellent service to faculty and students and for being a “good citizen” (to use a phrase made famous by our newest AD) within the libraries.

This year , the staff of this branch library had to work before, during, and around the installation of compact shelving in the midst of their collection. Although the shelving was welcome, its installation generated noise, dust, disruption, and the need to move every book in the library.

Because of careful planning and the staff commitment to service, the collection remained open during the entire time of the installation. Staff cheerfulness and teamwork enabled the library to meet every patron request and to minimize the impact of this disruption.

For excellence in performance, before, during, and after their mini-renovation, the Library honors the members of the Engineering Library.

Aaron Bales	Pamela Chu
Maureen Lakin	Carol Szambelan