

UNIVERSITY OF NOTRE DAME

Student Survey

2003 STUDENT SURVEY OF LIBRARY SERVICES

*To aid us in improving the library, please answer the following questions.
Complete your survey by Friday, February 14th
and answer a question at the end of the survey to be eligible
for a drawing to be held on Monday, February 17th.
Prizes include two - \$100 and two - \$50 gift certificates to the Hammes Bookstore.*

RESPONDENT PROFILE

1. What year student are you? (required)

- 1L 2L 3L
 L.L.M. J.S.D.

THE COLLECTION

2. Does the library's collection of books, periodicals, CD's, databases and microform meet your research needs? (required)

- Always Usually Sometimes Never

2a. Comments:

3. Are you aware that digitally imaged versions of many law reviews are available for printing on Hein- On-Line? (required)

- Yes No

4. List any materials that you would like to have added to the collection. Are there any specific titles to be added? Are there subject areas to be added or expanded?

5. Are you satisfied with the organization of the library collection? (required)

- Always Usually Sometimes Never

6. How could it be improved?

ACCESS SERVICES

7. Do you know that the library is open 24 hrs? *(required)* Yes No

8. Do we need to staff the Circulation Desk after 10:00 p.m. on weekdays and weekends? *(required)* Yes No

8a. Why or why not?

9. How often do you request interlibrary loan materials? *(required)*

Very Often Often Seldom Never

9a. Why or why not?

10. Rank interlibrary loan service. *(required)*

Excellent Good Fair Poor

10a. How could it be improved?

11. Are you satisfied with the three-week loan period for circulating books? *(required)*

Yes No

11a. If no, why not?

12. Should the library allow students to charge out law reviews? *(required)*

Yes No

12a. Why or why not?

13. How frequently do you use the electronic forms available through the Kresge Library Home Page to renew materials or make interlibrary loan requests? *(required)*

Very Often Often Seldom Never

13a. If seldom or never, why not?

14. Do you have further comments on Access Services (includes Circulation/ Reserve Desk and Interlibrary Loan)?

RESEARCH ASSISTANCE

15. How frequently do you ask research librarians for help? (required)

- Very Often Often Seldom Never

15a. If seldom or never, why not?

16. Do the research librarians keep adequate office hours? (required) If no, see questions 17 - 18a below.

- Yes No

17. Do you need the services of a research librarian during evening hours?

- Yes No

17a. If yes, how often would you need these services?

- Daily Once a week Once a month
 Specify other:

18. Do you need the services of a research librarian on weekends?

- Yes No

18a. If yes, how often would you need these services?

- Every weekend One weekend per month Specify other:

19. Rank research librarian service. (required)

- Excellent Good Fair Poor

19a. How could it be improved?

20. Do you have further comments about research services?

TECHNOLOGY SERVICES (Check all responses that apply.)

21. Do you own your own computer? (required)

- Yes, a laptop computer Yes, a desktop computer No, I do not own a computer

22. How do you connect your computer to the Internet in the Law Building? (required)

- Wired Ethernet Wireless I do not connect to the Internet in the Law Building

23. How do you connect your computer to the Internet at home? (required)

- Wired Ethernet (campus housing) Dial-in connection through third party (AOL, MSN, etc.)
- SBC DSL Broadband Dial-in connection through the ND modem pool
- AT&T Broadband I do not connect my computer to the Internet at home

24. How often do you use the computer lab in the Law Library? (required)

- Many times per week A few times per month Rarely Never

25. For what purposes do you use the computer lab? (required)

- E-Mail Research Printing
- Personal (finance, travel plans, etc.)

26. Rank your level of satisfaction with the printing service in the computer labs? (required)

- Excellent Good Fair Poor
- Not familiar with that service

27. Do you use any other computer labs on campus? (required)

- Yes No

28. What do you use to access your e-mail? (required)

- Eudora ND Webmail
- Netscape Messenger I forward my e-mail to another account (Hotmail, Yahoo, etc.)
- Microsoft Outlook Other (please list) _____

Yes No

35a. If no, why not?

36. Are you satisfied with the eligibility requirements for an assigned carrel? (required)

Yes No

36a. If no, why not?

37. Are the tables/carrels adequate for the types of work you perform? (required)

Yes No

37a. If no, why not?

38. Does the library have sufficient lighting? (required) Yes No

38a. Where is it inadequate?

39. How often are you disturbed by noise levels in the library? (required)

Very Often Often Seldom Never

39a. When or where is it too noisy?

40. Do you feel safe in the library -- even after hours? (required)

Very safe Safe Fairly safe Not safe

40a. If not, why not?

41. Is your property safe in the library -- even after hours? (required)

Very safe Safe Fairly safe Not safe

41a. If not, why not?

