



# University of Notre Dame

## Important health plan information

### Meritain Health: Contact Phone Numbers

- Customer Service: 888.668.6855 (Press 1)
- Provider Service: 888.668.6855 (Press 2)
- Precertification and Case Management: 800.242.1199

### Meritain Health: Paper Claims Address (Medical Claims)

Meritain Health  
P.O. Box 853921  
Richardson, TX 75085-3921

### Meritain Health: Electronic Claims Submission (Medical Claims)

- Web MD/Envoy: Payor ID number 64157
- McKesson: Payor ID number 1761

### Meritain Health: Paper Claims Submission Address (FSA Claims) and Fax Number

Meritain Health  
P.O. Box 30111  
Lansing, MI 48909

Fax: 716.319.5575 or 888.837.3725

### 640–Meritain Health PPO Plan *(In and out-of-network benefits available)*

- |  |              |  |
|--|--------------|--|
| ■ <a href="http://www.selecthealthnetwork.com">www.selecthealthnetwork.com</a> | 800.634.9585 | Medical services in the South Bend area                    |
| ■ <a href="http://www.beechstreet.com">www.beechstreet.com</a>                 | 800.432.1776 | Medical and mental health services outside South Bend area |
| ■ <a href="http://www.newavenuesonline.com">www.newavenuesonline.com</a>       | 800.223.6246 | Mental health services in South Bend area                  |
| ■ <a href="http://www.lakelandcare.com">www.lakelandcare.com</a>               | n/a          | Medical services in the Michigan area                      |

### 641–Meritain Health CHA HMO *(In-network only plan, NO out-of-network benefits)*

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|--|--------------|------------------------------------|
| ■ <a href="http://www.chanetwork.com">www.chanetwork.com</a> | 888.689.2242 | Medical and mental health services |
|--|--------------|------------------------------------|

### 642–Meritain Health Select HMO *(In-network only plan, NO out-of-network benefits)*

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|--|--------------|---|
| ■ <a href="http://www.selecthealthnetwork.com">www.selecthealthnetwork.com</a> | 800.634.9585 | Medical services in the South Bend area   |
| ■ <a href="http://www.newavenuesonline.com">www.newavenuesonline.com</a>       | 800.223.6246 | Mental health services in South Bend area |
| ■ <a href="http://www.lakelandcare.com">www.lakelandcare.com</a>               | n/a          | Medical services in the Michigan area     |

### Appeals Mailing Address

Meritain Health  
Attention Unit 64 Appeals  
300 Corporate Parkway  
Amherst, NY 14226

### MEDCO: Prescription Drug Information

- Customer Service: 800.711.0917
- Rx Group: UOFNDRX (Please provide this to your pharmacy)
- BIN: 610014 (Please provide this to your pharmacy)

