



C & A Service Inc.

Important health plan information for January 1, 2009

Meritain Health: Contact Phone Numbers

- Customer Service: 888.668.6855 (Press 1)
- Provider Service: 888.668.6855 (Press 2)
- Precertification and Case Management: 800.242.1199

Meritain Health: Paper Claims Address

Meritain Health
P.O. Box 853921
Richardson, TX 75085-3921

Meritain Health: Electronic Claims Submission

- Web MD/Envoy: Payor ID number 64157
- McKesson: Payor ID number 1761

MEDCO: Prescription Drug Information

- Customer Service: 800.711.0917
- Rx Group: UOFNDRX (Please provide this to your pharmacy)
- BIN: 610014 (Please provide this to your pharmacy)

640–Meritain Health PPO Plan *(In and out-of-network benefits available)*

- www.selecthealthnetwork.com 800.634.9585 Medical services in the South Bend area
- www.beechstreet.com 800.432.1776 Medical and mental health services outside South Bend area
- www.newavenuesonline.com 800.223.6246 Mental health services in South Bend area

641–Meritain Health CHA HMO *(In-network only plan, NO out-of-network benefits)*

- www.chanetwork.com 888.689.2242 Medical and mental health services

642–Meritain Health Select HMO *(In-network only plan, NO out-of-network benefits)*

- www.selecthealthnetwork.com 800.634.9585 Medical services in the South Bend area
- www.newavenuesonline.com 800.223.6246 Mental health services in South Bend area

