



FAQs for Shoppers

1. What is Student Shop ND?

Student Shop ND is the initiative of the Student Activities Office. Working with ND Marketplace, Notre Dame's e-commerce initiative, the Student Activities Office has created an on-line showroom where officially recognized Notre Dame student clubs and organizations can showcase their products to fans and supporters throughout the United States.

2. Who can sell products on Student Shop ND?

Officially recognized Notre Dame groups (clubs, organizations, and residence halls) can sell items on Student Shop ND. Individuals not associated with a Notre Dame Group may not sell items on Student Shop ND.

3. Who benefits from sales at Student Shop ND?

Student Shop ND is a service of the Student Activities Office to the many officially recognized student groups at the University of Notre Dame. If you purchase a product of a specific group, you can be assured that the proceeds of your purchase are directly benefiting that group.

4. Who manages Student Shop ND?

Student Shop ND is administered and overseen by the Student Activities Office. Student employees are hired for page maintenance and order fulfillment.

5. Whom should I contact with questions about Student Shop ND?

For general questions, you can contact Student Shop ND and the Student Activities Office by e-mailing studentshop@nd.edu.

6. Is the merchandise sold on Student Shop ND officially licensed Notre Dame merchandise?

Yes. All merchandise sold on Student Shop ND is officially licensed by the University of Notre Dame.

7. What are the shipping/delivery options for items purchased on Student Shop ND?

You can choose from either United States Postal Service Priority Mail or campus pickup. Items marked for campus pick up will be available after two business days at the LaFortune Information Desk and Box Office located in the Main Lounge on the first floor of LaFortune Student Center.

8. When can I expect to receive my purchase?

We will do our best to process your order as soon as possible after receiving it. Generally, orders are processed the same or the following business day after your order is received. During especially busy times or during University breaks, order processing and delivery may be slightly delayed. Priority Mail through the United States Postal Service takes one to four days to be delivered. It's best to allow at least five business days for delivery from the date of purchase.

9. How do I return items that I've purchased from Student Shop ND?

If merchandise is damaged or incorrect, and you would like a replacement, we will gladly pay for shipping back to the University, and resend your corrected order as soon as possible. Please e-mail Student Shop ND at studentshop@nd.edu.

If you are returning an item for any other reason, we ask that you ship the product and packing slip back to Student Shop ND, 315 LaFortune Student Center, Notre Dame, IN, 46556. We will then credit your credit card for the amount of the purchase.